

# Your portal: quick start

Big Peach sets up your login. Use the email and starter password provided to you.

**Open [bigpeachturf.com/portal/sign-in](https://bigpeachturf.com/portal/sign-in)**

## **1. Open the customer portal**

Choose Customer sign-in on the website or Customer portal in the Big Peach Customer app.

## **2. Enter your account email**

On secure sign-in, enter the email provided by Big Peach and select Next. You do not need to register a new account.

## **3. Enter your password**

For your first sign-in, use the starter password provided by Big Peach. If you have signed in before, use your current password.

## **4. Change the starter password when prompted**

Choose your own password following the rules on screen. Save it securely and use it on both the website and the Customer app. Complete any verification prompts shown.

## **5. Confirm your lawn**

Check your name and service address. Open Services for your schedule, Requests to report an issue, or Billing to review a bill before paying.

## **If you cannot get in**

Missing login details or account not linked? Contact Big Peach. Forgot your password? Use recovery if offered or contact support. Do not create another login. Start expired sign-in requests again from the portal address above.

Read the full step-by-step guide | [Guía en español](#)

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